

Supplier Requirements

Parameter	Requirements	Comments
Quality system	ISO 9001 or equiv.	Implemented
Environmental syst.	ISO 14001 or equiv.	Implemented
Code of Conduct	<u>Comply</u>	
Financial evaluation	DUNS/UC/CreditSafe or similar.	Min level: Good Credit rating
Trade Compliance	Export control/trade laws	
Packaging & Marking	With ref to specs	PO No. Labeling etc.
Delivery precision	96% on time	-2 days + 0 days
Lead time	Within 10 days	Fr PO and with forecast
Claim handling	Answer within 24 h	8D Report within 10 days
Payment terms	90 days	
Delivery terms	DAP HCI:s site	
Order confirmation	Within 24 hours	